

FAQs

1. How often do you have estate sales?

- a. We usually have at least two sales each month.

2. How long does it take to set up for a sale?

- a. It usually takes just over a week to make your house "estate sale ready."

3. Do you charge for a consultation?

- a. We're happy to come out and see if we're a good match for your needs without any charge or obligation. If we are unable to do a sale for you, we will be more than happy to refer you elsewhere, or to make suggestions as to what your best options might be.

4. How do you let your customers know about an upcoming sale?

- a. We have an email list of approximately 6,500 customers that have requested to be notified of our sales. This email will be sent on the Monday or Tuesday prior to your sale.
- b. Depending on the location of the sale, we advertise in the local papers (i.e., Daily News, Pennysaver, Acorn, TO Star, etc.).
- c. For those customers who may not have access to email, we send out postcards.
- d. In addition to LegacyEstateSales.com, we belong to two estate sale sites (estatesales.net and estatesales.org) and the sales and pictures of the items are posted here as well.
- e. We post large estate sale signs with arrows in the surrounding neighborhoods of each sale so our customers can easily locate us at the time of the sale.

5. How long does a sale go on?

- a. An estate sale is typically run for two days, most often on a weekend (Saturday: 8am to 5pm, Sunday: 9am to 4pm).

6. What do you do with any items that have not sold after the sale is over?

- a. There are a couple different ways this is typically handled:
 - i. You can donate the remaining items to the charity of your choice.
 - ii. Often a customer will make an offer to buy out the remaining items for one price.
 - iii. We will be happy to work with you if you feel you have a better solution.

7. What items do you sell?

- a. We sell everything! This includes, but is not limited to: fine and costume jewelry, silver, coins, perfumes, furniture, clothes, purses, vehicles, tools, furs, appliances and more.

8. I want to have an estate sale, but there are some items that are not for sale. What do I do with these things?

- a. If the item is a table, for example, we would cover it with a tablecloth and use it to display your other items for sale. If there are any other items you do not want to sell, these should be moved or put in a room that is blocked off to customers.